

2. CORPORATE GOVERNANCE

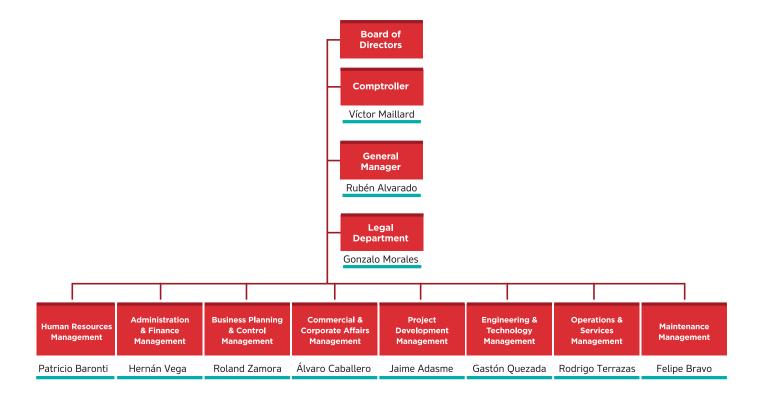
2.1 Organization Description

Metro de Santiago's administration is managed by a Board of Directors comprised of a chairman, vice chairman and five board members. Twenty-three regular board meetings were held in 2014.

Metro's General Manager and the Office of Comptroller (an advisory body) are under the Board of Director's purview.

At year-end 2014, the General Manager was in charge of managing the Company through the following eight Corporate Managements: Human Resources; Administration and Finance; Business Planning and Control; Commercial and Corporate Affairs; Project Development; Engineering and Technology; Operations and Services; and Maintenance; in addition to receiving direct support from the Legal Department.

2.2 Organization Chart



2.3 Board of Directors

| Chairman | Rodrigo Azócar Hidalgo | Civil Industrial Engineer | 6.444.699-1 |
|------------|----------------------------|---------------------------|-------------|
| Vice Chair | Paulina Soriano Fuenzalida | Attorney | 8.783.340-2 |
| Director | Karen Poniachik Pollak | Journalist | 6.379.415-5 |
| Director | Carlos Mladinic Alonso | Comercial Engineer | 6.100.558-7 |
| Director | Juan Carlos Muñoz Abogabir | Civil Industrial Engineer | 9.005.541-0 |
| Director | Claudio Soto Gamboa | Comercial Engineer | 7.981.443-1 |
| Director | Vicente Pardo Díaz | Transportation Engineer | 6.317.380-0 |

Advisor to the Board

| Comptroller | Víctor Maillard González | Auditor & Accountant | 5.013.160-2 |
|-------------|--------------------------|----------------------|-------------|
|-------------|--------------------------|----------------------|-------------|

Changes to the Board

At the 23rd Regular Shareholders' Meeting held on April 24th, 2014, shareholders appointed the following board members: Aldo González Tissinetti, Carlos Mladinic Alonso, Juan Carlos Muñoz Abogabir, Claudio Soto Gamboa, Vicente Pardo Díaz, Paulina Soriano Fuenzalida, and Karen Poniachik Pollak. At the 837th Board of Directors' Meeting held on April 24, 2014 and the 839th Board of Directors' Meeting held on May 7, 2014, board members agreed to appoint Aldo González Tissinetti as Chairman of the Board and Paulina Soriano Fuenzalida as Vice Chair, respectively.

At the 837th Board of Directors' Meeting held on November 15, 2014, the Board acknowledged and accepted the resignation of Aldo González Tissinetti as the company's Chairman of the Board, and appointed Rodrigo Azócar Hidalgo as a Member and Chairman of Metro's Board.

Advisory Services Outsourced to Auditing Firms

During the January 1st, 2014—December 31st, 2014 period, the following auditing firms were paid for services rendered:

| | (in | thousand of pesos |
|--|--|-------------------|
| COMPANY NAME | SERVICE | FEES |
| | 2013 Financial Statement Auditing Services (70%) | 84,926 |
| Ernst & Young Servicios | 144 A Comfort Letter Financial Consulting Services | 119,589 |
| Profesionales de Auditoría y Asesorías Limitada | Human Resources Support Services (young professional studies) | 1,377 |
| 5 | English Translation of 2013 Financial Statements | 2,330 |
| | General Study on Compensation, Human Resources (1st Semester 2014) | 962 |
| | TOTAL | 209,185 |
| | Services related to Electric Power Supply Negotiation Process | 40,002 |
| Deloitte Auditores y | Business Administration Advisory Services | 11,868 |
| Consultores Limitada | SAP GRC Access Control 10.0 Implementation | 12,913 |
| | Services related to Complaints Platform Maintenance Support | 2,383 |
| | Service Quality Survey | 7,329 |
| | TOTAL | 74,496 |
| Jeria, Martínez y Asociados | PROPYME Green Seal | 4,313 |
| Limitada | Points of Sale Financial Statements Auditing (2nd Semester 2013) | 9,530 |
| | Points of Sale Financial Statements Auditing (1st Semester 2014) | 7,207 |
| | TOTAL | 21,049 |
| KPMG Auditores | Labor, Social Welfare, and HR Tax Advisory Services | 3,081 |
| Consultores Limitada | Services related to Negotiating Procedures for Metro S.A. Wellbeing Fund | 3,997 |
| | Comfort Letter 144 A Financial Advisory Services | 52.834 |
| | TOTAL | 59,911 |

Regarding other advisory services, neither the Board of Directors nor Board Committees hired other services directly in 2014.

Directors' Committees

There are three Directors' Committees, as follows:

Project Management Committee: this committee is in charge of reviewing the status of new expansion and line projects.

Operating Committee: this committee addresses the company's strategic and managerial aspects pertaining to business development, encompassing operational and service-related topics, planning and control, engineering and technology, human resources and commercial affairs.

Audit and Finance Committee: This committee looks out for the company's financial resources, ensuring they are managed efficiently and in keeping with established procedures. In addition to the latter, this committee is apprised of the company's generally accepted accounting principles and possible changes thereto. It supervises internal auditing and issues opinions regarding the independent auditing of the company's financial statements.

The abovementioned is merely an example and does not entail a complete description of all functions performed by the committees, which address sundry issues affecting the company as they develop. In 2014, the board committees were made up as follows:

2014 Board Committees

| Project Management (# of Meetings: 12) | Operating (# of Meetings: 12) | Auditing & Finance (# of Meetings: 11) |
|---|---------------------------------------|---|
| Vicente Pardo Díaz (Chairman) | Juan Carlos Muñoz Abogabir (Chairman) | Carlos Mladinic Alonso (Chairman) |
| Rodrigo Azócar Hidalgo | Rodrigo Azócar Hidalgo | Rodrigo Azócar Hidalgo |
| Carlos Mladinic Alonso | Vicente Pardo Díaz | Claudio Soto Gamboa |
| Juan Carlos Muñoz Abogabir | Karen Poniachik Pollak | Paulina Soriano Fuenzalida |
| Paulina Soriano Fuenzalida | | |
| Claudio Soto Gamboa | | |

Acting Secretary of Board of Directors and Board Committees: Cristian Ruiz Santibáñez.

2013 Board Committees

| Project Management (# of Meetings: 12) | Operating (# of Meetings: 12) | Auditing & Finance (# of Meetings: 12) |
|---|---------------------------------------|---|
| José Luis Domínguez (Chairman) | Domingo Arteaga Echeverría (Chairman) | Bernardo Fontaine Talavera (Chairman) |
| Fernando Cañas Berkowitz | Fernando Cañas Berkowitz | José Luis Domínguez Covarrubias |
| Bernardo Fontaine Talavera | Luis de Grange Concha | Francisco Silva Donoso |
| Clemente Pérez Errázuriz | Clemente Pérez Errázuriz | Domingo Arteaga Echeverría |
| Domingo Arteaga Echeverría | José Luis Domínguez Covarrubias | Fernando Cañas Berkowitz |
| Luis de Grange Concha | Francisco Silva Donoso | |

Acting Secretary of Board of Directors and Board Committees: Jaime Pilowsky Greene

2.4 2014 Senior Executives

| POSITION | NAME | PROFESSION | I.D. # | DATE APPOINTED |
|---|--------------------------|-------------------------|----------------------|----------------|
| General Manager | Rubén Alvarado Vigar | Chemical Engineer | 7.846.224-8 | 09/29/2014 |
| Administration & Finance Manager | Hernán Vega Molina | Commercial Engineer | 6.373.587-6 | 03/01/1997 |
| Project Development Manager | Jaime Adasme Araya | Construction Engineer | 7.535.688 - 9 | 06/01/2012 |
| Operations and Service Manager | Rodrigo Terrazas Michell | Electronics Engineer | 9.516.705-5 | 09/23/2013 |
| Human Resources Manager | Patricio Baronti Correa | Psychologist | 12.636.901-8 | 12/01/2014 |
| Commercial and Corporate Affairs Manager | Álvaro Caballero Rey | Transportation Engineer | 9.492.942 - 3 | 08/01/2000 |
| Maintenance Manager | Felipe Bravo Busta | Industrial Engineer | 10.567.676-K | 11/22/2014 |
| Engineering & Technology Manager | Gastón Quezada Rissetti | Computer Engineer | 8.857.131-2 | 06/01/2011 |
| Planning and Administrative Control Manager | Roland Zamora Vega | Industrial Engineer | 9.395.145-k | 07/05/2011 |
| Legal Counsel | Gonzalo Morales Moreno | Attorney at Law | 8.866.936 - 3 | 01/01/2008 |
| Comptroller | Víctor Maillard González | Auditor/Accountant | 5.013.160-2 | 05/26/2003 |

Metro's senior executives and board members do not hold any shares of company capital since the Chilean State is the company's sole shareholder.

Changes to Managerial Team

At the 840th Board Meeting held on Monday, May 12th, 2014, the Board of Directors accepted the voluntary resignation of Ramón Cañas Cambiaso as the company's General Manager, made effective as of May 31st, 2014.

At the 841st Board Meeting held on May 26, 2014, the Board of Directors approved the appointment of Hernán Vega Molina, former Administration and Finance Manager, as the company's General Manager.

At 852nd Board Meeting held on September 15th, 2014, the Board of Directors appointed Rubén Alvarado Vigar as General Manager. Mr. Vigar accepted the appointment and took office on September 29th, 2014.

On November 22th, 2014, Felipe Bravo Busta joined the company as Maintenance Manager, and on December 1st, 2014, Patricio Baronti Correa took over as Human Resources Manager.

2.4.1. Board Compensation

The following table contains a 2013-2014 comparison of compensation paid to board members for services rendered, in thousands of Chilean pesos:

2014 Compensation and Allowances

The following corresponds to allowances and board member compensation for attending each board meeting.

| 2014 COMPENSATION & ALLOWANCES | | | |
|---------------------------------|--------------------|--------|---------|
| 2014 Board Members | Fixed Compensation | Fee | Total |
| Rodrigo Azócar Hidalgo | 12,080 | 0 | 12,080 |
| Aldo González Tissinetti | 51,981 | 0 | 51,981 |
| Paulina Soriano Fuenzalida | 3,627 | 5,499 | 9,126 |
| Juan Carlos Muñoz Abogabir | 2,440 | 3,804 | 6,244 |
| Vicente Pardo Díaz | 2,440 | 3,804 | 6,244 |
| Karen Poniachik Po ll ak | 2,440 | 3,804 | 6,244 |
| Carlos Mladinic Alonso | 2,440 | 3,804 | 6,244 |
| Claudio Soto Gamboa | 2,440 | 3,824 | 6,244 |
| Fernando Cañas Berkowitz | 28,650 | 0 | 28,650 |
| José Domínguez Covarrubias | 1,731 | 2,473 | 4,204 |
| Francisco Silva Donoso | 1,154 | 1,648 | 2,802 |
| Domingo Arteaga Echeverría | 1,154 | 1,234 | 2,388 |
| Clemente Pérez Errázuriz | 1,154 | 1,649 | 2,803 |
| Bernardo Fontaine Talavera | 1,154 | 1,649 | 2,803 |
| Luis De Grange Concha | 1,154 | 1,649 | 2,803 |
| TOTAL | 116,039 | 34,821 | 150,860 |

2013 Compensation and Allowances

| 2013 COMPENSATION & ALLOWANCES | | | |
|--------------------------------|--------------------|--------|---------|
| 2013 Board Members | Fixed Compensation | Fee | Total |
| Fernando Cañas Berkowitz | 88,477 | 0 | 88,477 |
| José Domínguez Covarrubias | 5,077 | 7,252 | 12,329 |
| Carlos Zepeda Hernández | 1,122 | 800 | 1,922 |
| Domingo Arteaga Echeverría | 3,384 | 4,427 | 7,811 |
| Clemente Pérez Errázuriz | 3,384 | 4,835 | 8,219 |
| Bernardo Fontaine Talavera | 3,384 | 4,835 | 8,219 |
| Luis De Grange Concha | 3,384 | 4,835 | 8,219 |
| Orlando Chacra Corvillón | 843 | 1,204 | 2,047 |
| Francisco Silva Donoso | 1,420 | 2,028 | 3,448 |
| TOTAL | 110,475 | 30,216 | 140,691 |

2014 Meeting Attendance

The following corresponds to a single, monthly payment for attending "Board Committee" meetings.

| 2014 COMMITTEE ATTENDANCE | | |
|----------------------------|------------|--|
| 2014 Board Members | Other Fees | |
| Paulina Soriano Fuenzalida | 2,881 | |
| Juan Carlos Muñoz Abogabir | 2,881 | |
| Vicente Pardo Díaz | 2,881 | |
| Karen Poniachik Pollak | 2,881 | |
| Carlos Mladinic Alonso | 2,881 | |
| Claudio Soto Gamboa | 2,881 | |
| José Domínguez Covarrubias | 1,401 | |
| Francisco Silva Donoso | 1,401 | |
| Domingo Arteaga Echeverría | 1,050 | |
| Clemente Pérez Errázuriz | 1,401 | |
| Bernardo Fontaine Talavera | 1,401 | |
| Luis De Grange Concha | 1,401 | |
| TOTAL | 25,341 | |

2013 Meeting Attendance

| 2013 COMMITTEE ATTENDANCE | | | |
|----------------------------|------------|--|--|
| 2013 Board Members | Other Fees | | |
| José Domínguez Covarrubias | 4,110 | | |
| Carlos Zepeda Hernández | 680 | | |
| Domingo Arteaga Echeverría | 3,763 | | |
| Clemente Pérez Errázuriz | 3,769 | | |
| Bernardo Fontaine Talavera | 3,769 | | |
| Luis De Grange Concha | 4,109 | | |
| Orlando Chacra Corvillón | 1,024 | | |
| Francisco Silva Donoso | 1,724 | | |
| TOTAL | 22,948 | | |

Travel, Per Diems and other Stipends

In 2014, the company disbursed a total of M\$4,476 Chilean pesos in travel expenses for board member Aldo González Tissinetti and zero travel expenses in 2013

Board member Aldo González Tissinetti received M\$1,576 Chilean pesos in per diem in 2014. There were no per diem expenses recorded in 2013.

Senior Executives

The General Manager's 2014 compensation amounted to M\$ 180,749 Chilean pesos (M\$ 183,677 Chilean pesos in 2013) while compensation received by other managers (senior executives) totaled M\$ 1,191,435 Chilean pesos (M\$ 1,125,266 Chilean pesos in 2013).

During the first quarter of each year, managers are entitled to an individual annual bonus calculated on the basis of company results and individual performance during the previous calendar year, subject to annual approval by the company's Board of Directors.

2.4.2.Summary of Shareholder and Board Committee Remarks and Proposals

Neither shareholders nor board committees issued requests to submit remarks or proposals to this Annual Report.